# High Concurrency with Postgres Bank of Brazil in real life

Fábio Telles Rodriguez

Timbira - The Brasilian Postgres Company

February 4, 2016

PGConf Russia



#### Fábio Telles Rodrigues

- Open software evangelist +15 years
- PostgreSQL DBA +10 year
- Contributor of the brazilian PostgreSQL community
- Blog: http://savepoint.blog.br (Portuguese only)

<ロト 4 回 ト 4 回 ト 4 回 ト 回 の Q (O)</p>

@telles

- http://www.timbira.com.br
- The Brasilian Postgres Company
- Consulting / Development / Support
- Partnership with software development companies

▲□▶ ▲□▶ ▲□▶ ▲□▶ □ ● ● ●

In-Company and On-Line training

### Outline

- About Bank of Brasil
- Multi Document Processing
- Challenges
- Adopted solutions



- Founded at 1808, oldest bank in Brazil
- 59% of shares belong to the government
- The only bank that has branches in all Brazilian cities

more then 110.000 direct employees

- Developed by Bull (now Atos)
- Development started as a client/server application 15 years ago
- ▶ Mostly written in C++
- Perform a decentralized dematerialization of documents combined with a complex central processing of then

Each document have differentdiferent workflows

- Documents are captured using scanners at branches
- Local image recognition (reach about 85% of success)
- Shipping images and meta data to a central point (images are not stored inside database)
- Central image recognition using third-party tools like ABBYY and A2iA.
- Manual image recognition
- Other manual interactions like authorizations and deviations

- Thousands of business rules for each document
- Complex interaction with many legacy systems

- 6,364 branches
- 22,432 stations using application (will double by the end of the year)
- > 25 servers making central recognition
- 12 application servers
- 200 stations making manual recognition
- Hundreds of leaders requesting reports on peak processing

<ロト 4 回 ト 4 回 ト 4 回 ト 回 の Q (O)</p>

One PostgreSQL database

- PostgreSQL 9.3
- 228 tables
- 23 triggers
- 17 sequences
- 402 functions



check clearing: 600,000 (2 milion in the busiest day)

timbir

▲□▶ ▲□▶ ▲□▶ ▲□▶ ▲□ ● ● ●

- escrow checks: 70,000
- signature cards: 30,000
- non financial documents: 50,000
- Critical window between 4pm to 7pm
- Growth of 10GB
- 80GB of archives generated

- High number of connections
- Locks in processing queues
- High number of transactions
- Small processing window
- Many heavy queries for reports
- Need to keep the information for two years in the database

New features being implemented constantly

- 3 PgBouncer instances
- Mencached + Listen / Notify to spread information across the stations
- Strict control of transactions
- The queue for image recognition was implemented in memory and integrated inside database with PL/Peru using sockets

- Use of advisory locks in other queues
- Memory adjustments for specifc users
- Vaccum and fillfactor adjustments for speciic tables
- Partition on 24 tables
- Use of temporary tables and unlogged tables
- Redesign critical process

## Questions



### Spasibo Thank you Obrigado Fábio Telles Rodriguez

Fábio Telles Rodriguez (telles@timbira.com.br) http://www.timbira.com.br

timbira

◆□▶ ◆□▶ ◆三▶ ◆三▶ 三三 のへぐ